

IT Technology Infrastructure

Background and Approach

The Clarico Group Inc.

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The Clarico Group Inc. provides a comprehensive range of IT Infrastructure, Service Management and Data Centre services. Our experienced and knowledgeable teams, we'll help you to transform your IT Infrastructure and Operations into strategic business assets.

IT Strategy and Transformation

Increasingly IT is being called upon to play a lead role in transforming the business. As a result IT strategy and transformation go hand in hand. One simply cannot happen without the other.

At a time when innovation has become a benchmark of growth and success, it is critical that IT is firmly aligned with the business. You might feel that this alignment is something that has been talked about for years and you'd be right. But to date it simply hasn't happened, with many in the business still viewing IT as a blocker, rather than an enabler. As businesses become ever more reliant on new applications, platforms and devices, they need to know that IT can provide continued stability alongside growth.

To change negative perceptions, IT has to transform both its approach and its capability. Such an initiative is wide-ranging and diverse, covering areas from IT governance through to enterprise architecture and data centre optimisation. To achieve business transformation through IT, your company needs to work with a partner that has the depth of expertise and experience needed to revolutionise the role of IT within your business.

Data Centre Optimization

Are you dealing with a range of data centre related challenges? Is a lack of power, space and cooling capacity hindering business operations? Are costs increasing year-on-year? You're not alone. The majority of current data centres simply aren't capable of meeting the demands of today's IT operations.

In many cases, the demand being placed on them is ten times greater than when the facilities were designed.

With costs to build new data centres running into millions and the physical space for them decreasing, it's becoming increasingly clear that to protect future business activity, organizations need to move beyond tactical approaches and start proactively thinking about how they can maximise their data centre infrastructure in the long term.

Our Data Centre Optimization (DCO) service has helped many of our clients address these challenges and build a long term data centre strategy. It has been designed to help you move beyond short term fixes, by putting in place a strategy that optimises your data centres and utilises cloud delivery models where appropriate to power growth.

We focus on both technology and facilities, providing an end-to-end service covering everything from design and planning, right the way through to technology retirement. By taking a holistic approach and through the smarter use of people, process and technology, we will deliver sustainable solutions designed to break the cycle of continuous tactical data centre expansion. Our team of experienced consultants will work with you to deliver extra capacity, effective cost control, system simplification and improved monitoring and management.

Our expert consultants are not only vendor independent, but also have in-depth understanding of all the latest data centre technologies. This means you can trust our recommendations will be made with your best interests at heart and based on your unique requirements. With many years of experience undertaking these projects we understand that the data centre is at the heart of your business operations and therefore always take a flexible, pragmatic and non-disruptive approach to implementation.

IT Architecture, Design and Governance

Is your organization undertaking a number of projects to drive innovation, eliminate inefficiencies and ultimately improve profitability? Have you found that technology challenges and complexity slow you down? Our IT Architecture, Design and Governance service can help you break down these barriers and use technology to gain competitive advantage.

We will work with you to design the right target IT architecture for you by understanding your existing and future business needs, assessing your IT infrastructure and analysing the technology options. Our

consultants combine their extensive experience with industry best practices and IT frameworks, to design the most appropriate IT architecture for your business needs.

Our lead designers and solutions architects have experience and knowledge of both legacy technologies and newer bleeding edge offerings from a wide range of vendors. However, because we are completely vendor independent, we will design your architecture with your interests at heart.

We know that your IT environment is never static and understand that you are dealing with business and technology change every day. By developing a technology governance model for you, we can put in place the standards that allow you to deal with business requests in a pragmatic and efficient manner, without adding risk, complexity and cost to the IT stack.

Whether you have IT architecture and design skills in-house or are looking to supplement your existing internal team, we are here to help.

Data Centre Migration

Data centre migration programs can be driven by a number of business imperatives, from merger and acquisition activity to wanting to drive more efficiency, through to the simple fact that your old data centre is no longer fit for purpose. Whatever the driver, these projects all have one thing in common: complexity.

The reason for this is that your data centre is the brains that powers your business. Whether you're looking to innovate, re-engineer your business processes in order to offer a better customer experience or simply just trying to ensure employees can securely access the data they need from multiple devices, formats and time zones, your data centre is the key to helping you realise your ambitions.

That's what makes data centre migration projects so important. Getting it wrong can lead to business critical services being compromised, tarnish your reputation and see project costs escalate out of control. You need to de-risk and ensure the migration happens efficiently and effectively. That takes meticulous planning, which can be onerous and a drain on your resources. At CLARICA GROUP we have a proven five step Data Centre Migration Approach - Discover, Analyse, Plan, Implement and Decommission - that gives an increased certainty of the outcome.

IT Operations and Service Management

IT service management is a concept that has been around for many years now. However, with technology complexity increasing, IT services multiplying and being delivered from a number of different sources, including cloud providers, operations and service management continues to be a challenge.

The challenge is that many organizations view IT as one entity and manage it as such, when in reality IT is a set of services woven into the very fabric of your business responsible for supporting day-to-day operations. If these services aren't performing in line with business requirements, it makes it very difficult for your enterprise to transact. For IT to be managed efficiently and effectively it is important that you are utilising best practices and applying these to your business processes.

This might sound onerous but good IT service management has a positive impact on the entire organization. Not only does it enable you to better understand how the business consumes IT, but it also gives you a blueprint for successfully provisioning new IT services. With the right processes and best practices in place, your organization can bring products and services to market quickly and pain free.

Does this sound too good to be true? It's not. At CLARICA GROUP our Service Management practitioners have years of experience across multiple sectors, including; finance, retail, publishing and manufacturing. This industry specific experience is complemented by extensive knowledge in the delivery and management of ITSM toolsets and ITIL processes.

Our services are based on proven methodologies and templates. They are usually tailored to each unique client engagement, ensuring sponsors and stakeholders receive the highest quality deliverables. Whether you have 1,000s of users or are a smaller individual IT department, we have the expertise, knowledge and approach to ensure IT service management benefits you.

IT Infrastructure and Data Centre Build

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