Technical Writing and Legacy Reverse Engineering

Background and Approach
The Clarico Group Inc.

www.claricogroup.com

Contact us at info@claricogroup.com

Visit us at www.claricogroup.com

Clear, comprehensive, accessible documentation plays a vital role in:

- Enhancing and streamlining communication
- Improving productivity
- Reducing support and training costs

Skilled in information design, our technical writing team can devise an information architecture that is best suited to the needs of the target audience. We combine our information design skills with proficiency in an array of tools and technologies to design specific deliverables that help users access the required information quickly and easily.

Our technical writing team has vast experience in creating a range of deliverables that address the requirements of diverse audience profiles across multiple domains.

No project is too small or large for us. Our experience in managing technical writing projects ranges from executing projects that last a few days to setting-up dedicated offshore technical writing teams to execute multi-year projects for international majors.

Our consulting team leverages our extensive experience and expertise to help you setup processes, style guides and templates for your technical writing departments, and train your technical writers.

Reverse Engineering to Document Your Legacy Systems

When your existing systems software has little or outdated documentation and it is necessary to understand what the system actually does, the Clarico Group will apply reverse engineering to extract implemented REQUIREMENTS from the software code. Reverse engineering is a process of analyzing your system to identify underlying business processes, data and rules.

You can then harvest and leverage the legacy system REQUIREMENTS as a foundation to much more productively forward engineering and develop you're a new system to replace all or part of your legacy system.

We also help you recover control and value from your legacy systems by applying reverse engineering towards producing:

- User Manuals
- Systems Manuals
- Software program documentation

User and Technical Documentation

- User Manuals
- Online Help
- Installation Manuals
- Administration Guides
- Quick Start Guides
- Technical References
- API References

Project Documentation

- Requirements Documents
- Design Documents
- Release Notes
- Interface Design Documents
- Test Plans and Reports

Policies and Processes

Pre-Sales, Sales, and Marketing Communication

- Project Proposals
- Case Studies
- White Papers
- Brochures
- Website Content
- Presentations

Training Material

- Student Guides
- Instructor Guides
- Presentations
- Workbooks
- Assessments
- Demos and Simulations

Interactive Technical Manuals