## LEADERSHIP SKILLS FOR TEAM MANAGERS - A 2 DAY WORKSHOP (OR FOUR 1/2 DAYS)

The "secret" to success is leadership and people skills

Delivered in Classroom or as an Internet Webinar



## Who Should Attend

- Project, Program and Portfolio Managers and Directors
- **Team Members**
- **Senior Managers**
- **Department Heads**
- Subject Matter Experts (SMEs)
- **Executives**

## LEARN TO SOLVE UNIQUE CHALLENGING PEOPLE, POLITICS AND PERSONALITY PROBLEMS DURING THE WORKSHOP

The key to successful projects is people. In a 2-day workshop based setting, you and your team will learn to master leadership and interpersonal skills such as dealing with difficult people, team building, managing office politics, decision making, communication, influencing cultural awareness and negotiation.

The best part is that the interpersonal skills you learn can be readily applied with success to your personal life.

- · Choosing the leadership style which works for you
- How to deal with misunderstandings of you and others
- Dealing with difficult situations and people
- Cross-cultural and virtual interactions and communications
- · Understanding how individual and group decisions are made
- How to facilitate innovative and creative group problem-solving
- Enabling High Performance Teams, Dealing with Dysfunctions
- · Anticipating key team issues, risks and dynamics
- How to assess and leverage your power and influence
- Constructive negotiations with individuals and groups
- Constructive conflict management

Workshop facilitator (of Humansense.com Inc.) Harry Mingail (PMP, CBAP, PMI-PBA, LSS, Math/Comp Sci, Bus) brings 30 years of project management, business analysis, portfolio management and management consulting, is author of several books, audios and videos (see www.amazon.com ) and has delivered more than 500 workshops to companies and universities in North America, Europe and Asia.



Receive 14 PDU's